

Oak Tree Hotel
6 West Oak Street, Arcadia, FL 34266
 Hotel Line: 239-456-4666 Direct Line: 239-456-6555

Thank you for choosing **Oak Tree Hotel** for your upcoming stay.
We're delighted to have you with us and are committed to making your visit both **comfortable and memorable**.

If there's anything we can do to enhance your experience, please don't hesitate to reach out — **we're here to help**.

Hotel Policies & Services Reminder.

To help ensure a smooth and pleasant check-in experience, we kindly ask that you take a moment to review our hotel policies and available guest services prior to your arrival.

If you have any questions or need assistance, our team is happy to help! We look forward to welcoming you to **Oak Tree Hotel**.

Accessibility Notice.


Our historic, two-story hotel offers **one guest room located on the ground floor**, which is **not fully ADA accessible**.

Please note: **The hotel is not equipped with an elevator**, and this room **may not meet all accessibility requirements**.

Guests who require a **fully ADA-accessible room** must contact the hotel **24–48 hours prior to arrival** to confirm eligibility and availability.
Additional fees may apply.

We are committed to accommodating all guests to the best of our ability—please don't hesitate to contact us with any specific needs or questions.

Check Inn & Check-Out Hours.

- **Standard Check In:** 3:00 PM – 8:00 PM
- **After Hours Check In:** 8:00 PM – Midnight
 Guests arriving after 8:00 PM **must call at least 30 minutes prior** to ensure staff availability.
- **Flexible Check In/Out:** Available 24 hours, subject to availability
Extra charges may apply for early check-in or late check-out.
- **Check Out Time:** 11:00 AM

Reservation & Payment Policies.

- A **credit card authorization form** is required when booking on behalf of someone else.
- The **card used must match the guest's valid ID**. If not, the hotel reserves the right to deny service.
- **Deposits are required** to secure your reservation — please contact us for details.
- We accept **all major credit and debit cards** and may charge cards as necessary in accordance with our policies..

What Your Rate Includes

- Comfortable lodging
- Daily hot breakfast
- Complimentary snacks, beverages, and a limited selection of wine & beer

Please note:

Room tax, service charges, and any upgrades (rooms, amenities, etc.) are **not included** in the base rate.

 Contact us if you'd like to explore available upgrade options.

Complimentary Breakfast Policy.

Service Hours: 7:00 AM – 9:00 AM

Start your day with a delicious hot breakfast, featuring a variety of freshly prepared options to suit every taste.

Would you like to add menu highlights or dietary info?

Housekeeping.

- Housekeeping service is available **upon request** between **8:00 AM and 3:00 PM**.
An additional fee may apply.
- To schedule a specific time, please contact the front desk in advance.

Pet Policy.

- We offer a limited number of pet-friendly rooms—please contact us in advance to confirm availability.
- Guests may bring up to **2 pets per room**, each weighing under **40 kg (88 lbs)**.
Note: Exotic animals are not permitted.
- A **\$20 per night, per pet fee** applies.
- Pets **must not be left unattended** in guest rooms or common areas.

- **Service animals** are welcome at no charge (valid documentation required).

Smoking Policy.

We are a **100% non-smoking hotel.**

- Smoking is **strictly prohibited** in all guest rooms and indoor public areas.
- **Designated outdoor smoking areas** are available for guest use.

Thank you for respecting our smoke-free environment.

Deposit Policy.


- A deposit of up to **\$200** is required at check-in for guests paying with **cash or debit card**.
 - When using a debit card, funds may be immediately deducted or frozen and could take up to **10 business days** for release, depending on your bank.
- **No deposit is required** if a valid **credit card** is provided at booking, before arrival, or at check-in.
 - Credit card pre-authorizations typically place a hold (not an actual charge), which is released after check-out if no incidentals or damages are incurred.
- To confirm your specific deposit amount or ask questions, please contact the hotel directly.

Third-Party Reservation Notice

If you booked your stay through a third-party platform (e.g., **Booking.com, Expedia, etc.**):

- **Third-party policies apply** for cancellations and refunds.
- All **changes or cancellations** must be made **directly with the third-party provider**.
- **Oak Tree Hotel cannot modify, cancel, or issue refunds** for third-party bookings.

Hotel Policy Reservation Notice

If you booked your stay through the hotel's official website :

- www.oaktree-hotel.com
- www.hoteloakpark.com

Or by calling the hotel directly:

 (239) 456-4666 |  (239) 456-6555

Please note: **Hotel policies apply.**

All **cancellations, changes, or modifications** to your reservation **must be handled directly with the hotel.**